

## MAP User Guide



## Table of Contents

1. What is MobiKEY?.....	4
2. MAP: Setting up IT Administration for Success .....	5
3. Setting up your MAP Account .....	6
4. Launching MAP .....	8
5. MobiKEY Certificates .....	11
6. MAP Navigation .....	18
7. Glossary of Terms .....	45
8. Route1 Support.....	49

Route1 Inc. is the owner of, or licensed user of, all copyright in this document, including all photographs, product descriptions, designs and images. No part of this document may be reproduced, transmitted or otherwise used in whole or in part or by any means without prior written consent of Route1 Inc.

© 2022 Route1 Inc., 8 King St. East, Suite 600, Toronto, Ontario M5C 1B5 Canada. All rights reserved. Route1 Inc. is the owner of, or licensed user of, all copyright in this document, including all photographs, product descriptions, designs and images. No part of this document may be reproduced, transmitted or otherwise used in whole or in part or by any means without prior written consent of Route1 Inc. GROUPMOBILE, Route1, Route 1, the Route1 and shield design Logo, MobiDESK, Mobi, Route1 MobiVDI, Route1 MobiDESK, Route1 MobiBOOK, Route1 MobiKEY, Route1 MobiNET, IBAD, MobiVDI, MobiNET, DEFIMNET, Powered by MobiNET, Route1 Mobi, Route1 MobiLINK, TruOFFICE, MobiLINK, EnterpriseLIVE, PurLINK, TruCOMMAND, MobiMICRO and MobiKEY are either registered trademarks or trademarks of Route1 Inc. in the United States and/or Canada. All other trademarks and trade names are the property of their respective owners. The DEFIMNET and MobiNET platforms, the MobiKEY, MobiKEY Classic, MobiKEY Classic 2, MobiKEY Classic 3, MobiKEY Fusion, MobiKEY Fusion2, and MobiKEY Fusion3 devices, and MobiLINK are protected by U.S. Patents 7,814,216, 7,739,726, 9,059,962, 9,059,997 and 9,319,385, Canadian Patent 2,578,053, and other patents pending. The MobiKEY Classic 2 and MobiKEY Classic 3 devices are also protected by U.S. Patents 6,748,541 and 6,763,399, and European Patent 1001329 of Aladdin Knowledge Systems Ltd. and used under license. Other patents are registered or pending in various countries around the world.

MAP User Guide

March 2022

# 1. What is MobiKEY?

MobiKEY is a complete desktop, secure remote access technology that integrates multi-factor authentication and identity management in a mobile computing environment.

## Definitions

---

**MobiKEY Application Software**

A subscription-based service that enables users to access digital resources from anywhere at any time.

**MobiKEY for iOS** - MobiKEY Application available in the Apple App Store.

**MobiKEY for Android** - MobiKEY Application available in the Google Play Store.

---

**MobiKEY Device**

MobiKEY technology's patented enabling device. Built on portable USB or smart card hardware for multi-factor authentication.

**MobiNET Aggregation Gateway (MAG)**

An optional appliance that provides greater visibility and control over data traffic that flows across the network

---

**MobiNET or DEFIMNET**

Route1's universal identity management system and service delivery platform. MobiNET is used for multiple-tenant networks, whereas DEFIMNET is used for single-tenant instances.

**EnterpriseLIVE Virtualization Orchestrator (ELVO)**

An optional appliance that manages virtual machine pools and allocates virtual machine resources for new session requests. (Included with DEFIMNET).

---

**MobiNET Agent Software**

Software deployed on the device being accessed (the "Host Asset" or "Host") when users are remote.

**MobiNET Administration and Provisioning (MAP)**

A secure web-based portal and suite of tools that allows IT administrators to provision, monitor and manage the identity, entitlement, and services of MobiKEY subscribers.

---

## 2. MAP: Setting up IT Administration for Success

MobiNET Administration and Provisioning (MAP) enables organizations to effectively manage deployments of the MobiKEY technology.

### Benefits of MAP

- Supports centralized or distributed IT management
- Enables user provisioning and monitoring
- Provides enterprise and cross-domain reporting functionality
- Enables auditing and audit controls for corporate and regulatory compliance
- Leverages the MobiNET platform's identity management and service delivery platform

### MAP Reports Module

Using the reporting module, you can generate usage, connection, and account reports for your entire MobiKEY user-base.

- Generate user reports for any date range and export them to Word, Excel, PowerPoint, PostScript and Adobe PDF formats
- Reports provide a detailed and timely picture of such parameters as subscriber usage, connection statistics and account status information

### 3. Setting up your MAP Account

Each MAP Administrator will receive a certificate. Without the certificate, MAP will not launch. Each certificate is encrypted with a unique password for each MAP Administrator. This password and the login credentials will be provided to each Administrator by phone during the training session.

#### Setting up Your Web Browser

In order to ensure that your certificate is properly authenticated, you will need to configure your internet browser to use TLS 1.0.

Edge	Firefox	Chrome
1. Launch Edge 2. Click " <b>Customize and control Microsoft Edge</b> "   " <b>Settings</b> " 3. Select " <b>Show advanced settings ...</b> " 4. Under " <b>Network</b> ", choose " <b>Change proxy settings...</b> " 5. Scroll to the very bottom of the list 6. Confirm that "Use TLS 1.0" is selected 7. Click " <b>OK</b> "	1. Launch Firefox 2. Click " <b>Tools</b> "   " <b>Options</b> " 3. Click " <b>Encryption</b> " 4. Confirm that " <b>Use TLS 1.0</b> " is selected 5. Click " <b>OK</b> "	1. Launch Chrome 2. Click " <b>Customize and control Google Chrome</b> "   " <b>Settings</b> " 3. Select " <b>Show advanced settings ...</b> " 4. Under " <b>Network</b> ", choose " <b>Change proxy settings...</b> " 5. Scroll to the very bottom of the list 6. Confirm that "Use TLS 1.0" is selected 7. Click " <b>OK</b> "

## Installing the Certificate

You will be provided with a certificate required to access MAP. Save the certificate to your hard drive and proceed to installation:

Edge	Firefox	Chrome
<ol style="list-style-type: none"> <li>1. Double click on the certificate</li> <li>2. Click <b>"Next"</b> to accept all default configurations</li> <li>3. When prompted for the password, enter the password as provided to you by Route1</li> <li>4. Continue with the default configuration until you have received an <b>"Install Successful"</b> message</li> <li>5. Launch Edge</li> </ol>	<ol style="list-style-type: none"> <li>1. Launch Firefox</li> <li>2. Click <b>"Tools"   "Options"</b></li> <li>3. Click <b>"Advanced"   "Certificates"   "View Certificates"</b></li> <li>4. From the <b>"Your Certificates"</b> tab, choose <b>"Import..."</b></li> <li>5. Browse the saved certificate and select <b>"Open"</b></li> <li>6. When prompted for the password, enter the password as provided to you by Route1</li> <li>7. Click <b>"OK"</b> to exit the installation window</li> </ol>	<ol style="list-style-type: none"> <li>1. Double click on the certificate</li> <li>2. Click <b>"Next"</b> to accept all default configurations</li> <li>3. When prompted for the password, enter the password as provided to you by Route1</li> <li>4. Continue with the default configuration until you have received an <b>"Install Successful"</b> message</li> <li>5. Launch Chrome</li> </ol>

## 4. Launching MAP

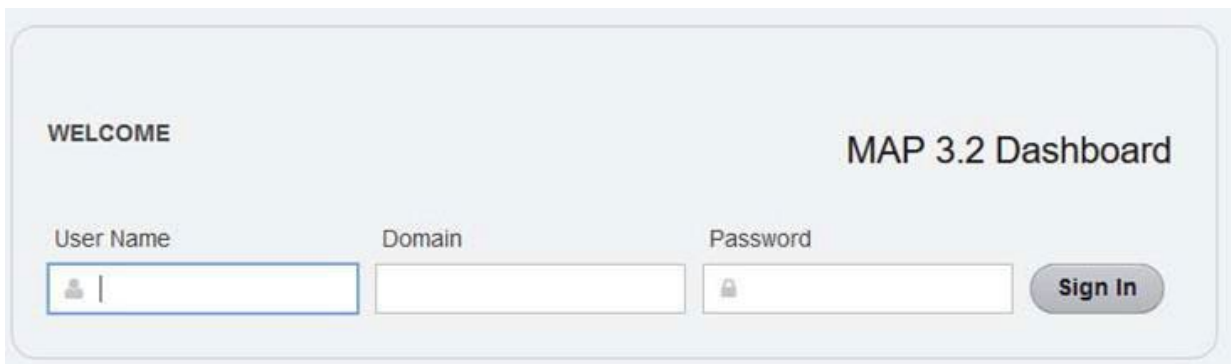
Open your internet browser and go to: <https://prod-map-1.route1.net/AdminPortalPresentation>

Note this link above may vary depending on your environment and organization.

Confirm the certificate that was installed. Keywords to identify the certificate, depending on your browser, are:

- User Name
- Route1 User CA 10
- Route1 Security Corporation
- MobiNET Administration and Provisioning

Upon successfully confirming the MAP certificate, you will be presented the MAP login page. Use the login credentials that were provided to you by Route1.



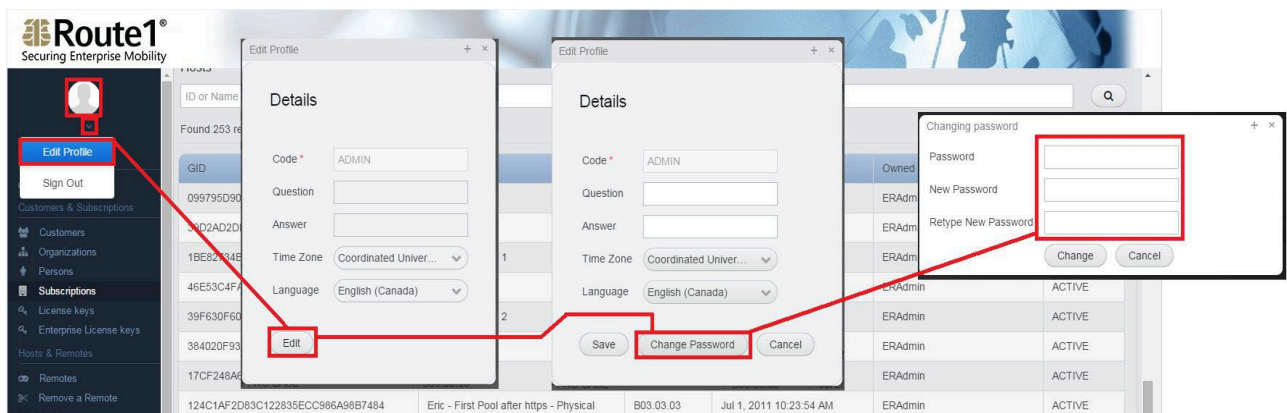
The screenshot shows the MAP 3.2 Dashboard login interface. It features a light blue header with 'WELCOME' on the left and 'MAP 3.2 Dashboard' on the right. Below the header, there are three input fields labeled 'User Name', 'Domain', and 'Password'. The 'User Name' field contains a small user icon and a vertical bar. To the right of these fields is a grey 'Sign In' button.

Alternatively, you can log into MAP using your CAC or PIV card. Please contact Route1 for additional details regarding this.



## MAP User Password Change

Your password will be provided to you, along with the login credentials. To change your password, log into MAP and select **“Edit Profile”**, then **“Edit”**, and **“Change Password”**. Input your Current Password and your New Password (twice). Click on **“Change”**, and then **“Save”**.



## 5. MobiKEY Certificates

When MobiKEY users are enrolled in the MobiKEY technology, three certificates are used to authenticate and secure access to digital resources. It is important to understand the purpose of each certificate, as many of the tasks related to MAP relate to the management of the certificates.

### MobiKEY Registration Process

The first step in the registration process is to create a unique user ID. A certificate is generated for each ID and issued to the users' smart card. MobiKEY Classic 2 (MC2) and MobiKEY Classic 3 (MC3) devices have the smart card embedded; for iOS and Android devices that integrate with full size smart cards (government issued CAC/PIV, or third-party supported smart cards), the MobiNET leverages the existing credentials that are already issued to the third-party smart card; where no physical smart card is present, a virtual smart card is utilized on the device.

Similarly, when the MobiNET Agent software is installed on a Host Asset, a Host certificate is generated and issued to the Host Asset.

To complete a MobiKEY registration, a Remote user is paired to a Host Asset, creating the cross-certificate for a Host-Remote relationship. This cross-certificate is securely stored on the Host Asset.

Further details on each certificate can be found below:



## Remote Certificate


The Remote Certificate is what grants the Remote user access to the MobiNET service.

The certificate related to the Remote Asset is stored on the smart card of each Remote user and is created during the registration process. Each Remote has a unique certificate. The Remote certificate is controlled in MAP on the Remotes page.

**Locking a Remote** will prevent the Remote user from connecting to the MobiNET service.

The Remote user will be able to log into their MobiKEY device but will receive a Fatal Error message. Their Host List will not populate.

Remote Details

GID	29141E4554C1D4EF73D982D959861CF0		
Software Release	4.5.54	<a href="#">Details</a>	
Name *	REMOTE		
Cert	Serial	000000009C56416EF26C82424D3C32B40906FB7E	
	Public Key	30820122300d06092a864886f70d01010105000382010f003082010a028201010089ef4827fe4c5fc18aec12e2eb47fd1b3bbe5289b25843f536f465c76de88fc60bd29903f3bfb958f1c0e5b7d323067d2be54a0bfbed89e084a457e9fb02da47f976365b878f7f32cbf3931ab8880eefbc420de5915a8fb4dd167a7f745c39d25f9015ac2292c6878d2791c74c3b976bb8c7bef63ec359e8a8f2df1249cd5922cb692ed73174e6227cb79b6e69748c7fb2b735f42642604f1f7a8437ac09791506d1cb052329b6411d3b8b75e5f80de1c3a78b0878a913b515139d6c4897d0f8c119e2052a79c9c631b7290e0de829b6ace91dfdc626312f077bf3a8f18205cdf9e8233a6fc4b6632bc988eb6d0204c59db22b689b2422f63c51ca16f9c4c490203010001	
	Status	LOCKED	
	Expiration Date	 13 Dec 2017	
Owned By User	MAP@red.com	<a href="#">Details</a>	
Device	0700640028ED32078019	<a href="#">Details</a>	
Status	LOCKED		
Creation Date	Dec 14, 2015 5:07:59 PM		

[Save](#)
[Unlock](#)
[Remove](#)
[Cancel](#)




## Host Certificate

The Host Certificate is what entitles the Host Asset to participate in the MobiKEY technology.

The Host is the Asset that is running the MobiNET Agent software which allows the Host to identify itself to the MobiNET. Each Host has a unique certificate. The Host certificate is controlled in MAP on the Hosts page.

**Locking a Host** will prevent the Host Asset from becoming online in the MobiKEY technology. When any Remote user associated to this Host Asset receives their Host list, this Host will appear as Offline.

Host Details

GID	4768EE301512598EA9549CFA7F6D3A49		
Name *	Win10x64-01ACv51		
Description *	Win10x64-01ACv51		
Software	5.0.44	<a href="#">Details</a>	
	<input type="checkbox"/> Virtual		
Cert	Serial	00000000AD3010D3540180F72347E747D03414F	
	Public Key	30820122300d06092a864886f70d01010105000382010f003082010a0282010100cc531d0d48f0b46f159f4cbef8988a03680b03c99aff4c0cad87621d41db186bbef409772b316d94822b78e91d108862821cd2ffad745357c226b74843fe0bd96713bf277be72109cfe7f3582e2212cdd804f0855350a3dbca44c97164bd6bbd848dac5f7abb236ecb819f9d1e2718fd5fb48733d33a75a7615a3d113f6a945bc6b72a2860df1450ede6854a90a0e3cbbb09fd03d37ba928defc460bc972a751df73d7c26f1223f81a0bd612215f3d343afee6d117105a822b28d1ad8c55f4d89c4de23d201b8e1fdeb9f88e7e3726a384ecc4dead17ecf01bc9ec4944aa5a46ce7b5fb18cc47e73833d660c7abe74f2c026991689c5342142a22b5f52d670203010001	
Status	LOCKED		
Expiration Date	 25 Nov 2017		
Owned By User	admin@buzavdi.com	<a href="#">Details</a>	
Device	005056ADC0980000	<a href="#">Details</a>	
Status	LOCKED		
Creation Date	Nov 26, 2015 9:18:14 PM		

[Save](#)
[Unlock](#)
[Remove](#)
[Pre-Registration](#)
[Cancel](#)



## Host-Remote Cross Certificate

The Host-Remote Cross Certificate is used in establishing the secure connection between a particular Remote Asset and a particular Host Asset.

The Host-Remote cross certificate exists when an association has been created between a Remote user and a Host Asset. Each Host-Remote association has a unique certificate. The Host-Remote cross certificate is controlled in MAP on the Host-Remote Link page.

**Locking a Host-Remote cross certificate** revokes a particular Remote user's access to a particular Host Asset. The Remote user will no longer see this Host Asset on their Host list. The Host-Remote cross certificate is specific to the Remote and the Host. If there are any other Remote users paired with this Host Asset, their association will remain intact.

HostRemote Link

HostRemote Link Details

ID
22716614

Host
0DE79508BDB385351E84/
Pick
Details
Clear

Remote
29141E4554C1D4EF73D9/
Pick
Details
Clear

Cert
Serial
00000000E597A02346C1EDAAC97FBA6BD8B7E838
Public Key
30820122300d06092a8  
64886f70d01010105000  
382010f003082010a028  
2010100bf7ce2c912af3  
9ca4c3d9ad9a2f96c7cb  
702507fe279cef0bf5784

Status
LOCKED

Expiration Date
13 Dec 2017


Status
LOCKED

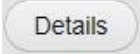
Creation Date
12/14/15

Save
Unlock
Remove
Cancel


## 6. MAP Navigation


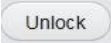
### Buttons

**Search** –  all search fields within MAP will display all results for the domain by default or if left blank. There is no minimum string to use when searching for records. Records can be filtered and arranged by columns also.


**Details** –  to view the Details of a particular record, simply click on the desired row. The general Details will appear in additional tables to the right of your selection. To look even further into a specific piece of information displayed you can use the Details button next to that entry.

**Pick** –  the Pick button allows you to change the entities chosen value.

**Save** –  saves any changes made on the page; please note, **if the Save button is not selected, any changes made on the page may be lost once navigated away from.**

**Lock/Unlock** –   the Lock button is used to suspend the selected entities certificate to prevent access. The Lock button is a toggle on/off button, between Lock/Unlock. Selecting the Unlock button will permit the certificate again to grant access.

**Pre-Registration** –  this feature is only to be used by Route1 Support.

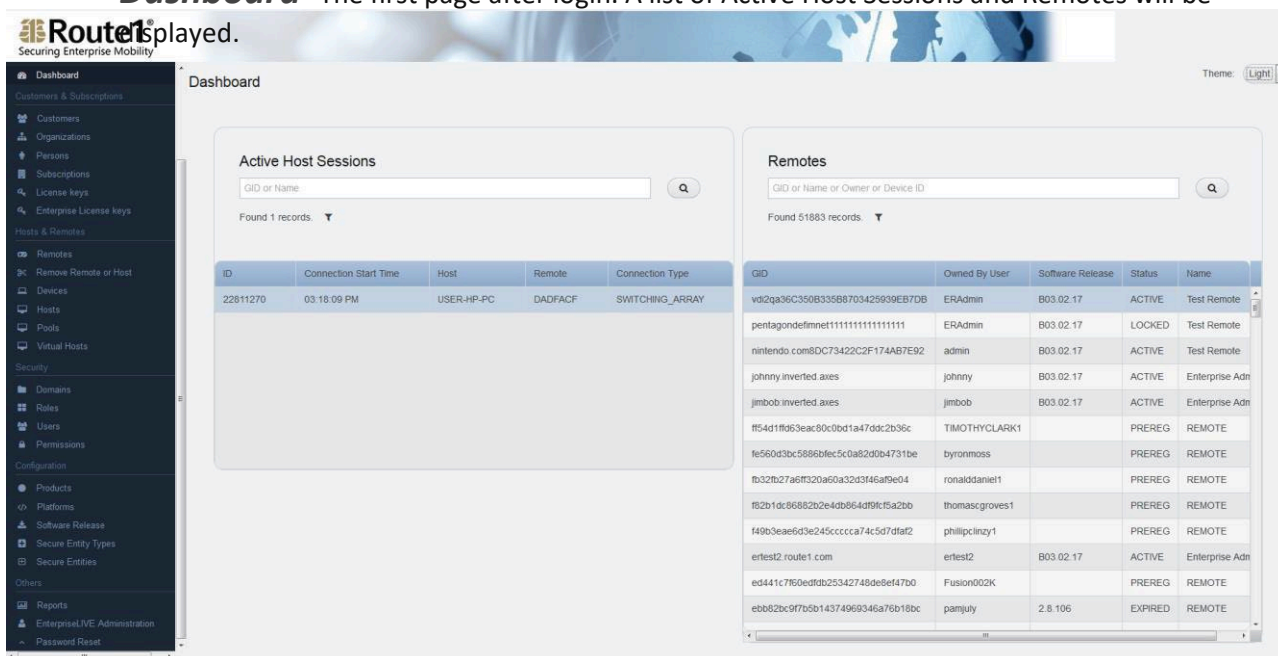
**EnterpriseLIVE Registration** –  this feature is only to be used by authorized users, and only applies to organizations that have EnterpriseLIVE Registration (ER) enabled.

## Menu

The main navigation menu will always be present on the far left side.

## Main View

**Dashboard**- The first page after login. A list of Active Host Sessions and Remotes will be displayed.



The screenshot shows the Route1 Dashboard interface. On the left is a dark sidebar menu with categories like Customers & Subscriptions, Hosts & Remotes, Security, Configuration, and Others. The main content area is titled 'Dashboard' and contains two primary sections: 'Active Host Sessions' and 'Remotes'. Each section has a search bar and a table of records.

**Active Host Sessions Table:**

ID	Connection Start Time	Host	Remote	Connection Type
22811270	03:18:09 PM	USER-HP-PC	DADFACF	SWITCHING_ARRAY

**Remotes Table:**

GID	Owned By User	Software Release	Status	Name
vd2ga36C350B33588703425939EB70B	ERAdmin	B03.02.17	ACTIVE	Test Remote
pentagondelfmnet11111111111111111111	ERAdmin	B03.02.17	LOCKED	Test Remote
nintendo.com8DC7342C2F174AB7E92	admin	B03.02.17	ACTIVE	Test Remote
johnny.inverted.axes	johnny	B03.02.17	ACTIVE	Enterprise Adm
jimbob.inverted.axes	jimbob	B03.02.17	ACTIVE	Enterprise Adm
f54d1f063eac80c0bd1a47ddc2b36c	TIMOTHYCLARK1		PREREG	REMOTE
fe56d3bc5886bfec5c0a82db4731be	byronmoss		PREREG	REMOTE
fb32fb27a6f320a60a32d3f46af0e04	ronaldaniel1		PREREG	REMOTE
f82b1dc86882b2e4db864d9f0f5a2bb	thomascgroves1		PREREG	REMOTE
f49e3eae6d3e245cccca74c5d7d5f2	phillipclinz1		PREREG	REMOTE
erfest2.route1.com	erfest2	B03.02.17	ACTIVE	Enterprise Adm
ed441c7f60eddb25342748de8ef47b0	Fusion002K		PREREG	REMOTE
ebb82bc9f7b5b14374969346a76b18bc	pampuly	2.8.106	EXPIRED	REMOTE

## Customers and Subscriptions

This section allows you to search for information related to your Subscriptions and License Keys.

To view the related Details of any record simply select the desired item from the initial search and a new table or tables will appear on the right hand side. These additional Details are indicated below in separate screen captures and the tables can be resized using your mouse. To maximize or minimize the table you can use the arrow icon in the top left corner.



***Customers*** - This feature is for Enterprises who control more than one customer. Searching allows you to view all the customers that fall under your Administrative control.

## Customers

### Customers



Found 1515 records.

Type	Code	Name	Status
ORGANIZATION	0909testorg1	0909 test organization 1	ACTIVE
PERSON	N/A	Mr. 0909 testcust1	ACTIVE
ORGANIZATION	0909testc1	0909 test corp 1	ACTIVE
PERSON	N/A	Mr. 0909 test2	ACTIVE
ORGANIZATION	0909testc5	0909 test corp 5	ACTIVE
ORGANIZATION	0909testc4	0909 test corp 4	ACTIVE
ORGANIZATION	0909testc3	0909 test corp 3	ACTIVE
ORGANIZATION	0909testc2	0909 test corp 2	ACTIVE
ORGANIZATION	0909testc1	0909 test corp 1	ACTIVE
PERSON	N/A	Mr. 0909 test4	ACTIVE
PERSON	N/A	Mr. 0909 test3	ACTIVE
PERSON	N/A	Mr. 0909 test3	ACTIVE
PERSON	N/A	Mr. 0909 test2	ACTIVE

### Customer Details

ID: 20810373

Type: ORGANIZATION

Name: hr.route1.com

[Details](#)

Status: ACTIVE

[Edit](#)

### Subscriptions



Found 2 records.

ID	Type	Customer	Activation Date	Expiration Date	Status
22440502	TRIAL	hr.route1.com	Oct 23, 2015	Oct 23, 2016	ACTIVE
20810374	TRIAL	hr.route1.com	Mar 05, 2013	Mar 05, 2014	ACTIVE

### LicenseKeys



Found 1 records.

Code	Subscription	LicenseKey	Expiration Date	Product	Status	Domain
STANDARD	20810374	ZECURNBS2RSGRNAG	Mar 05, 2014	Mobi	ACTIVE	hr.route1.com

### Domains



Found 6 records.

Code	Name	Managed By	Organization	Status Code
arturia	Arturia	hr.route1.com	hr.route1.com	ACTIVE
sl10	SL 10	route1.com	hr.route1.com	ACTIVE
redwings	wingsred	route1.com	hr.route1.com	EXPIRED
smashbros2	smashbros2	route1.com	hr.route1.com	ACTIVE
zoom	Zoom	hr.route1.com	hr.route1.com	ACTIVE
hr.route1.com	hr.route1.com	route1.com	hr.route1.com	ACTIVE

### Address

Found 1 records.

Type	Address	Status
WORK	111 Test S T.O ON M6G 9H9 CA	ACTIVE

### Phone Number

Found 1 records.

Type	Phone Number
PRIMARY	+ 1 1111111111

### Contacts

Found 5 records.

Type	Person	Organization	Title	Status
CORP	Mrs. edit17 edit18 edit172014	hr.route1.com	test17	ACTIVE
CORP	Mr. rggrg gr grgrg	hr.route1.com	popopopop	ACTIVE
CORP	Mr. edit15 edit edit edit	hr.route1.com	edit123	ACTIVE
WORK	Mr. edit1 edit1 edit1 edit1	hr.route1.com	edit123	ACTIVE
WORK	Mr. edit15 edit edit edit	hr.route1.com	edit	EXPIRED



**Organizations** – This feature is for Enterprises who control more than one organization. Searching allows you to view the all the organizations that fall under your Administrative control.

## Organizations

Organizations			
Code or Name <input type="text"/>			
Found 1348 records. <input type="button" value="T"/>			
Code	Name	Status Code	Parent
org5	orgt	ACTIVE	Moog
KWH20151210B	KWH20151210B	ACTIVE	ROUTE1
KWH20151210A	KWH20151210A	ACTIVE	ROUTE1
KHW2468	KHW2468	ACTIVE	ROUTE1
KWH1234	KWH1234	ACTIVE	ROUTE1
Boss3	Boss3	ACTIVE	ROUTE1
vava	vava	ACTIVE	
ROLAND2	Roland	ACTIVE	Route1.com
DaveSmith	Dave Smith Instruments	ACTIVE	Route1.com
MOOG	Moog	ACTIVE	
omg123		ACTIVE	BELL_TEST_09
RolandB	Roland B	ACTIVE	Roland Parent
RolandA	Roland A	ACTIVE	Roland Parent

## Organization Details

ID	<input type="text" value="22177662"/>
Code	<input type="text" value="Route1.com"/>
Name	<input type="text" value="Route1.com"/>
Status Code	<input type="text" value="ACTIVE"/>
Parent	<input type="text"/>
<input type="button" value="Edit"/>	

### Domains



Found 6 records.

Code	Name	Managed By	Organization	Status Code
kwh20151206a	KWH20151206A	route1.com	Route1.com	ACTIVE
test12321312321	test222132132342	route1.com	Route1.com	ACTIVE
addnewdomain	newdomainbeingadded	red.com	Route1.com	ACTIVE
newdomaina	New Domain A	route1.com	Route1.com	ACTIVE
kwh20151021	KWH20151021	domain1	Route1.com	ACTIVE
test.test.test.test	name.test	red.com	Route1.com	ACTIVE

### Address

Found 1 records.

Type	Address	Status
OTHER	1-276 Fake123 N T.O ON W2W 2W2 CA	ACTIVE

### Phone Number

Found 1 records.

Type	Phone Number
PRIMARY	+ 1 416 1234567899

### Contacts

Found 1 records.

Type	Person	Organization	Title	Status
WORK	test qa	Route1.com	Mr.	ACTIVE



**Persons** – Allows you to search by Person and to verify the details the user registered their MobiKEY account with, such as email and phone number.

**Persons**

Name  Q +

Found 91325 records. ▼

Salutation	First Name	Initial	Last Name	Name Suffix	Email	Status
	Ken		Hartlen		ken.hartlen@kensd...	ACTIVE
Mr.	Ken		Hartlen		ken.h@route1.com	ACTIVE
Mr.	Koass		PRO		kaoss@korg.com	ACTIVE
	kobil		lol		k@m.m	ACTIVE
	John		Wu		jwu@nvtl.com	ACTIVE
	John		Wu		jwu@nvtl.com	ACTIVE
	John		Wu		jwu@nvtl.com	ACTIVE
Mr.	First	M	Last		jshih@nvtl.com	ACTIVE
Mr.	john		snow		john@snow.com	ACTIVE
Mr.	john		doe		john@doe.com	ACTIVE
Mr.	john		doe		john.doe@anon.com	ACTIVE
Mr.	john		doe		john.doe@anon.com	ACTIVE
Mr.	Jeffrey		Cui		jeffrey.cui@route1....	ACTIVE

**Person Details**

Salutation Mr. ▼

First Name

Initial

Last Name

Name Suffix

Email

Region

Department

Program

Cost Center

Custom1

Custom2

Custom3

Status ACTIVE

Edit

#### Address

Found 1 records. ▼

Type	Address	Status
OTHER	1-276 Fake123 N T.O ON W2W 2W2 CA	ACTIVE

#### Phone Number

Found 1 records. ▼

Type	Phone Number
PRIMARY	+ 1 416 1234567899

#### Contacts

Found 1 records. ▼

Type	Person	Organization	Title	Status
WORK	Mr. John T Smith	Route 79	Mr.	ACTIVE



**Subscriptions** –The Subscriptions and related Details page will show you the duration and status of the subscription and the License Key that is used to register the MobiKEY users belonging to the particular subscription. You will also be able to see at a glance the Remote users that have already registered under this Subscription and any Hosts that also exist.

#### Subscriptions

Subscription ID/Organization Code or Customer Name

Found 1684 records.

ID	Type	Customer	Activation Date	Expiration Date	Status
22544023	TRIAL	vava	Dec 06, 2015	Dec 06, 2016	ACTIVE
22544021	TRIAL	vava	Dec 06, 2015	Dec 20, 2017	ACTIVE
22544020	TRIAL	vava	Dec 06, 2015	Dec 06, 2016	ACTIVE
22542971	TRIAL	Arturia	Dec 04, 2015	Dec 04, 2016	ACTIVE
22542957	TRIAL	Arturia	Dec 04, 2015	Dec 04, 2016	EXPIRED
22541861	TRIAL	Vermona	Dec 02, 2015	Dec 02, 2016	ACTIVE
22540884	TRIAL	Dave Smith Instruments	Dec 02, 2015	Dec 02, 2016	ACTIVE
22539423	TRIAL	Roland	Nov 30, 2015	Nov 30, 2016	ACTIVE
22456553	TRIAL	wowedkwod	Nov 11, 2015	Nov 11, 2016	ACTIVE
22456381	FULL	Roland B	Nov 11, 2015	Nov 11, 2016	ACTIVE
22455911	TRIAL	Roland	Nov 09, 2015	Nov 09, 2016	ACTIVE
22455729	TRIAL	AFRC-HQ	Nov 09, 2015	Nov 09, 2016	ACTIVE
22455203	TRIAL	AFRC-HQ	Nov 09, 2015	Nov 09, 2016	ACTIVE

### Subscription Details

ID	21399091		
Customer	red wings	<button>Details</button>	
Activation Date	6/5/14		
Expiration Date	6/5/22		
Type	Full ▼		
Status	ACTIVE		
<button>Edit</button>			

### LicenseKeys

Q

Found 2 records. ▼

Code	Subscription	LicenseKey	Expiration Date	Product	Status	Domain
STANDARD	21399091	ZK2UCV58HTJUM8ZB	Jun 16, 2021	Mobi	ACTIVE	red.com
STANDARD	21399091	ZTXUBRNWEPFMQJC2	Jun 05, 2033	Mobi	ACTIVE	red.com

### Users

Q

Found 842 records. ▼

Code	Domain	Subscription	Person	Role	Status
SmithD44	red.com	21399091	Mr. Tom5 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
SmithFA9	red.com	21399091	Mr. Tom4 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
SmithF5	red.com	21399091	Mr. Tom3 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
Smith15	red.com	21399091	Mr. Tom2 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
SmithB4	red.com	21399091	Mr. Tom1 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
DAVE0011	red.com	21399091	dave hudson	MOBI_USERS@red.com	PREREG
Smith60F	red.com	21399091	Mr. Tom3 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
Smith3F	red.com	21399091	Mr. Tom2 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
Smith2C	red.com	21399091	Mr. Tom1 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
SmithA05	red.com	21399091	Mr. Tom1 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
Smith75	red.com	21399091	Mr. Tom2 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
SmithCC	red.com	21399091	Mr. Tom1 K Smith Sr.	MOBI_USERS@red.com	ACTIVE
admin	red.com	21399091	Dr. David Hudson1	MOBI_ADMINS@red.com	ACTIVE

## Hosts



Found 17700 records.

GID	Name	Software	Creation Date	Owned By User	Status
0D83C64602B1BB21F3FD77D6C2F3349C	Spendius-XP-VM	3.9.25	Nov 28, 2012 6:47:41 PM	admin	EXPIRED
4248668D936A9095D9742F32742A3B	WIN-S198GT570P5	4.1.43	Nov 28, 2012 10:11:01 PM	admin	ACTIVE
47086C6C44B5B4C7B6FD239CCA8615A2	W7_32_4.1.44_Admin	4.1.44	Nov 29, 2012 2:30:34 PM	admin	EXPIRED
3158D059D336B8A5127A2C285CB37F94	Win7x64-Rodion	3.9.25	Nov 29, 2012 3:57:00 PM	admin	EXPIRED
036A59E9C78EDD9E67CC8B21162C2AC8	Oblwan-vm	B03.03.03	Oct 31, 2012 5:14:20 PM	admin	PREREG
19A946A666F5BABDF3C887B2DB23F757	QA-XPPRO-BASE	B03.03.03	Jan 31, 2012 6:51:53 PM	admin	ACTIVE
4721EAB27E0C2D3CDAD667CFFBBD37AF	QA-XPPRO-BASE	B03.03.03	Feb 1, 2012 12:41:01 PM	admin	ACTIVE
00E9421A53955733C71BEFB8343DCA46	QA-XPPRO-BASE	B03.03.03	Feb 2, 2012 6:34:24 AM	admin	ACTIVE
0DCA21982D919A82875F4A7AC3F20383	QA-XPPRO-BASE	B03.03.03	Feb 3, 2012 2:48:23 PM	admin	ACTIVE
155381C22B03C0EE72AA7A2C5A5173F0	QA-XPPRO-BASE	B03.03.03	Feb 6, 2012 12:00:38 AM	admin	ACTIVE
24A885FA20A79F3FCD6F7BF2E32D44A	QA-XPPRO-BASE	B03.03.03	Feb 6, 2012 3:33:55 AM	admin	ACTIVE
21EA59ECC3CF70282E27B5CB7FE5F3A7	QA-XPPRO-BASE	B03.03.03	Feb 7, 2012 1:01:38 AM	admin	ACTIVE
0A6D39300B1F6C9D1490693A6C858E63	QA-GW104-VISTA	B03.03.03	Apr 22, 2012 6:57:07 AM	admin	ACTIVE

## Remotes



Found 852 records.

GID	Owned By User	Software Release	Status	Name
vdi2qa36C350B335B8703425939EB7DB	ERAdmin	B03.02.17	ACTIVE	Test Remote
pentagondefimnet1111111111111111	ERAdmin	B03.02.17	LOCKED	Test Remote
nintendo.com8DC73422C2F174AB7E92	admin	B03.02.17	ACTIVE	Test Remote
defimnet.navy.mil422C2F174AB7E92	ERAdmin	B03.02.17	ACTIVE	Test Remote
RESET.COMCB3C47F35EEBBD8DC73422C	ERAdmin	B03.02.17	LOCKED	Test Remote
HR.ROUT.COM3C47F35EEBBD8DC73422C	ERAdmin	B03.02.17	EXPIRED	Test Remote
FBA65FC10004C5C8E040A8C03C1E616E	ERAdmin	B03.02.17	LOCKED	Test Remote
FB1AF17A8538A018E040A8C0401E6A71	RED_RUM	B03.02.17	ACTIVE	Test Remote
F8FC80C328A52CFA86BDDFA76DC9BEF5	rosa_goodwin		PREREG	REMOTE
F36207D9376A24B72191FC191C457A2F	1458139268		PREREG	REMOTE
ERAdmin@inverted.axes	ERAdmin	B03.02.17	LOCKED	Enterprise Admin
ERAdmin@greger.com	ERAdmin	B03.02.17	LOCKED	Enterprise Admin
ERAdmin.testreset.com	ERAdmin	B03.02.17	ACTIVE	Enterprise Admin



**License Keys** – Allows you to search by the License Key. The License Keys and

related Details page will show you the duration of the License Key and current status.

LicenseKeys

Key, Domain or Subscription ID

Found 1620 records.

Code	Subscription	LicenseKey	Expiration Date	Product	Status	Domain
STANDARD	1	BBBBBBBBBBBBBBBB	Dec 01, 2018	Mobi	ACTIVE	route1.com
STANDARD	1223000	ZMAJAFDLXTGFTGVU	Jun 07, 2007	Mobi	EXPIRED	route1.com
STANDARD	1223001	ZFOZNHXPNWXQFFPV	Jun 07, 2007	Mobi	EXPIRED	route1.com
STANDARD	1223003	ZGRVDRGHABVYFQVP	Jun 07, 2012	Mobi	ACTIVE	route1.com
STANDARD	1223005	ZFJCKNSIZYWRPKI	Jun 07, 2007	Mobi	ACTIVE	route1.com
STANDARD	1223007	ZYSHXGOPBJYOYZK	Jun 07, 2012	Mobi	ACTIVE	route1.com
STANDARD	1223009	ZPAKELPSRGMYTJE	Jun 07, 2007	Mobi	ACTIVE	route1.com
STANDARD	1223011	ZILHLLMVLJCNTLBY	Jun 07, 2007	Mobi	ACTIVE	route1.com
STANDARD	1223013	ZINLHXOWVSETQBNX	Jun 07, 2007	Mobi	ACTIVE	route1.com
STANDARD	1223014	ZHXZWCDRXXUBBBCE	Dec 03, 2017	Mobi	ACTIVE	route1.com
STANDARD	1223016	ZOMQZOQBZQFQWGSV	Jun 07, 2007	Mobi	ACTIVE	route1.com
STANDARD	1223018	ZPHJNSUQTIXQROHN	Jun 07, 2007	Mobi	ACTIVE	route1.com
STANDARD	1223020	ZYCHQHQMVMXIMUSRA	Jun 07, 2007	Mobi	LOCKED	route1.com

**License Key Details**

Subscription

LicenseKey

Expiration Date

Product

Code

Status

Domain



**Enterprise License Keys** – This feature is available for Enterprises who have registered for EnterpriseLIVE Registration (ER). This search allows you to find individual License Keys and the Remote ID that they are associated to. Under ER, each Remote user receives a unique License Key that is already pre-configured to associate the user with their Host Assets.

Enterprise License Keys

Key, Domain or Subscription ID

Found 91 records.

LicenseKey	User	Remote	Subscription	Hardware ID	Hardware ID Type	Mandatory
EHTM9D3DNQY32UAM	jwayne123@buzavdi.com	6B09BC72732140B60AB082BCEC4E458A	20565711	005056ADE72B	MAC	true
EUFJN8S84QJ9Y7RP	jwayne12@buzavdi.com	9EF774055E780C944F2A60E13EA0A5CE	20565711	005056ADE72B	MAC	true
EPX97NAKY9TQUQH3	jwayne@buzavdi.com	A0B636080E1087CCC959002E8044B3A0	20565711	005056ADE72B	MAC	true
EPBPSARD8VZ4U5M3	TAB140@buzavdi.com	2BBF096A09C41EF6A72C2E03301E14C3	20565711	AC799B3C80314BAF8FF22E748F80F308	MAC	true
ERB6FTPWGAWUDXYJ	Fourteenpad@buzavdi.com	C5F25B586379B4EC5AF8479C273FB717	20565711	AC799B3C80314BAF8FF22E748F80F308	MAC	true
EQAR2689XVTRW34V	Eightpad@buzavdi.com	15AA12C7B17C8A1C232C6571ACFF465A	20565711	94D5511011B74EC38CA533821732127A	MAC	true
EJ6FJWCGNGZ2U5C9	QATest58@buzavdi.com	17332ACB1904630CBA6BCE7FFCC90824	20565711	4C8D7905BD31	MAC	false
E58F5NKT8GNFXUF3	QATest51@buzavdi.com	48967FABB54C1AFB5B72811B53567E62	20565711	4C8D7905BD31	MAC	false
ECW6U332XKQ2UN9A	QATest50@buzavdi.com	98F119073457551666250650F0B1FC83	20565711	4C8D7905BD31	MAC	false
ERPU6GA364UVC26W	QATest49@buzavdi.com	5F9B9085A8BFB49252A32B476589826	20565711	4C8D7905BD31	MAC	false
E8UVYZJYZGSGU7ZZ	QATest48@buzavdi.com	CCF4E84432C605380A6C5E0E68BBEBE7	20565711	4C8D7905BD31	MAC	false
E8P8USMKAFGJM3UJ	QATest27@buzavdi.com	FCCFA3CECEB1BC28E2AB9315E2912AE0	20565711	30F7C5EC230B	MAC	false

### Enterprise License Key Details

ID	21975640
User	jwayne@buzavdi.com
Remote	A0B636080E1087CCC959002E8044B3A0
Subscription	20565711
LicenseKey	EPX97NAKY9TQUQH3
Hardware ID	005056ADE72B
Hardware ID Type	MAC
Mandatory	true
Expiration Date	Aug 21, 2015 11:15:06 AM
Status	ACTIVE



## Hosts and Remotes



This section allows you to search for records related to Remote users and Hosts. This is where the majority of the certificates are controlled.

**Remotes** – Allows you to search for Remote users. The Remotes and related Details page will provide you with further information on the MobiKEY enabling device, user and associated Host Assets.

### Remotes

Remotes				
<input type="text" value="MAP"/> <span>Q</span>				
Found 9 records. ▼				
GID	Owned By User	Software Release	Status	Name
488203F862F91291620312ABAFB1107E	MAPTEST22	5.0.20	EXPIRED	1234567890123456789012345678901234567890
47A2F0CAACFA336F51698788D509AF77	Maptest3	4.4.40	EXPIRED	RemoteMaptest
29141E4554C1D4EF73D982D959861CF0	MAP	4.5.54	ACTIVE	REMOTE
1E056A013381332670BC264689F69B8D	MAPTEST222		PREREG	REMOTE
1A67A535B6ED5749BD443C0A9FF2B757	MAPP202	4.3.11	EXPIRED	REMOTE
0FFB00FB20364B49F5A39325505911F9	MAPP202		LOCKED	REMOTE

### Remote Details

GID:

Software Release:  Details

Name:

Cert:

Public Key:

Status:

Expiration Date:

Owned By User:  Details

Device:  Details

Status:

Creation Date:

Save Lock Cancel

### HostRemote Link



Found 2 records.

ID	Host	Remote	Status	Creation Date
22716585	0E5F57C8A2BCBB782FF910387AAD429D	29141E4554C1D4EF73D982D959861CF0	PENDING	Dec 14, 2015 5:07:59 PM
22716614	0DE79508BDB385351E84A3F6E16430DB	29141E4554C1D4EF73D982D959861CF0	ACTIVE	Dec 14, 2015 5:46:55 PM

### Active Host Sessions



Found 1 records.

ID	Connection Date	Host	Connection Type	Status
22717278	Dec 15, 2015 8:41:23 PM	MAP TEST 123	SWITCHING_ARRAY	Connected

### Data Session History



Found 58 records.

SessionId	RemoteGid	HostGid	RemoteAddressInfo	HostAddressInfo	HostAddressType	Connection
22438631	488203F862F91291620312ABAFB1107E	015B91EDF1C9044792A28263405E7E23	192.168.220.175.29951	192.168.206.102.50166	0	SWITCHING_ARRA^
22438632	488203F862F91291620312ABAFB1107E	015B91EDF1C9044792A28263405E7E23	192.168.220.175.29953	192.168.206.102.50179	0	SWITCHING_ARRA^
22438633	488203F862F91291620312ABAFB1107E	015B91EDF1C9044792A28263405E7E23	192.168.220.175.29956	192.168.206.102.50185	0	SWITCHING_ARRA^
22438634	488203F862F91291620312ABAFB1107E	015B91EDF1C9044792A28263405E7E23	192.168.220.175.29958	192.168.206.102.50191	0	SWITCHING_ARRA^
22438635	488203F862F91291620312ABAFB1107E	015B91EDF1C9044792A28263405E7E23	192.168.220.175.29959	192.168.206.102.50199	0	SWITCHING_ARRA^
22438639	488203F862F91291620312ABAFB1107E	015B91EDF1C9044792A28263405E7E23	192.168.220.175.29960	192.168.206.102.50218	0	SWITCHING_ARRA^
22438680	488203F862F91291620312ABAFB1107E	015B91EDF1C9044792A28263405E7E23	192.168.220.175.29970	192.168.206.102.50310	0	SWITCHING_ARRA^
22438685	488203F862F91291620312ABAFB1107E	015B91EDF1C9044792A28263405E7E23	192.168.220.175.23330	192.168.206.102.50316	0	SWITCHING_ARRA^
22438728	488203F862F91291620312ABAFB1107E	015B91EDF1C9044792A28263405E7E23	192.168.220.175.23338	192.168.206.102.50333	0	SWITCHING_ARRA^
22438745	488203F862F91291620312ABAFB1107E	015B91EDF1C9044792A28263405E7E23	192.168.220.175.23352	192.168.206.102.50350	0	SWITCHING_ARRA^



**Hosts** – Allows you to search for Host Assets. You may perform the search by the Host name, the Remote user name, or the Host ID. The Host Details page will provide you with further information on the entity, such as current status, software version and Remote users associated with the Host and current availability.

## Hosts

Hosts					
<input type="text" value="ID or Name or Username"/> <input type="button" value="Q"/>					
Found 99888 records. ▼					
GID	Name	Software	Creation Date	Owned By User	Status
213B41338212E3C66EE873CF1C88AE2	routedrp	2.2.8	Dec 5, 2012 9:49:00 PM	196D242A73	ACTIVE
11FBF5DF5EC034F31756F2E5B3146859	routedrp	2.2.8	Dec 5, 2012 9:48:51 PM	1D7865F6A8	ACTIVE
382A552FF6A333655EF88BD7455C5F19	routedrp	2.2.8	Dec 5, 2012 9:48:14 PM	10B5CBFA5E	EXPIRED
0819166CECB40E77DF4B6B6E716677F4	routedrp	2.2.8	Dec 5, 2012 9:47:50 PM	03997A3206	ACTIVE
307E685CC1091539D055A916C62891CF	routedrp	2.2.8	Dec 5, 2012 9:47:45 PM	1DEA823146	ACTIVE
39089AFD9E789624E39A75EEE0E8D0CA	routedrp	2.2.8	Dec 5, 2012 9:47:44 PM	4ABE6ADDDD	ACTIVE
0DA4A3EF16C95DDC8D4725E7C5085588	routedrp	2.2.8	Dec 5, 2012 9:46:14 PM	2CD36589BC	ACTIVE
05F0EDA4C795615A766070B361CC9B6E	routedrp	2.2.8	Dec 5, 2012 9:46:03 PM	DoeFCF	ACTIVE
23E873FC11CD74843D59CBA1A1F7B25	routedrp	2.2.8	Dec 5, 2012 9:45:59 PM	Doe4EE	ACTIVE
0C51A5AA6327F2FC514F80408F9A1374	routedrp	2.2.8	Dec 5, 2012 9:45:56 PM	3266B6C74C	ACTIVE

## Host Details

GID	<input type="text" value="0DE79508BDB385351E84A3F6E16430DB"/>		
Name *	<input type="text" value="TEST-MAP-HOST"/>		
Description *	<input type="text" value="TEST-MAP-HOST"/>		
Software	<input type="text" value="5.0.44"/>	<input type="button" value="Details"/>	
	<input type="checkbox"/> Virtual		
Cert	Serial	000000008FA44735E302C52B912DE8532F67D8F6	
	Public Key	<input type="text" value="30820122300d06092a864886770d01010105000382010f003082010a0282010100c14eff5035f06de12dc636a8140dcd5b50400c1d96002fef20ca0b9f19661a45d0cbf82aed0ec5f378bc83410a74f570f3026e5926661f3d5285b0ce41e089fbf600b976ead319c167a6266e076a9f764e48a4b8815b2d0afe905c016fb8b6d381547025ce20ec792e6c412ee1573ae1371469731ad24113e3ab334ba91c4278a676cdf1c6256bcb7f9630c298572d64f8ee31c3cbd0040b2c3386b02daa19b134e037583db10b3b6e533569115fb7812d3d1ea9f457d5b7689fd523d9db501f00c7e236af014ba66b29f1336d35db82e424a2801a34ec1122582dec2f3694f39219515535fe3d5312672e884f758a33887797f0d8947924092baf9908ed0203010001"/>	
Status	ACTIVE		
Expiration Date	<input type="text" value="13 Dec 2017"/>		
Owned By User	<input type="text" value="RED_RUM@red.com"/>	<input type="button" value="Details"/>	
Device	<input type="text" value="005056AD335B0000"/>	<input type="button" value="Details"/>	
Status	<input type="text" value="ACTIVE"/>		
Creation Date	<input type="text" value="Dec 14, 2015 5:46:11 PM"/>		
<input type="button" value="Save"/> <input type="button" value="Lock"/> <input type="button" value="Remove"/> <input type="button" value="Pre-Registration"/> <input type="button" value="Cancel"/>			

#### HostRemote Link



Found 1 records.

ID	Host	Remote	Status	Creation Date
22716614	0DE79508BDB385351E84A3F6E16430DB	29141E4554C1D4EF73D982D959861CF0	ACTIVE	Dec 14, 2015 5:46:55 PM

#### Host Availability



Found 1 records.

ConnectionId	NotifierId	Host	Status
189793363	4020		CONNECTED

#### Available Host Activation Codes



Found 3 records.

ActivationCodes	SubscriptionId	Expiration Date
29A0C9A648069A3B	21399091	Dec 15, 2015 4:44:55 AM
2DC3CF3D98DBE991	21399091	Dec 15, 2015 4:44:56 AM
3ED84D7AE0392017	21399091	Dec 15, 2015 4:44:53 AM

#### Data Session History



Found 95 records.

SessionId	RemoteGid	HostGid	RemoteAddressInfo	HostAddressInfo	HostAddressType	Connection
22544427	FC08D3E975C086C86E6F769D83CCA...	2C6FA7B5EC744E85AC37F14B1B09EC50	192.168.206.156.43040	192.168.206.99.23078	0	SWITCHING_ARRA
22544431	FC08D3E975C086C86E6F769D83CCA...	2C6FA7B5EC744E85AC37F14B1B09EC50	192.168.206.156.44717	192.168.206.99.23081	0	SWITCHING_ARRA
22544485	FC08D3E975C086C86E6F769D83CCA...	2C6FA7B5EC744E85AC37F14B1B09EC50	192.168.206.156.43055	192.168.206.99.6376	0	SWITCHING_ARRA
22544495	FC08D3E975C086C86E6F769D83CCA...	2C6FA7B5EC744E85AC37F14B1B09EC50	192.168.206.156.44749	192.168.206.99.23091	0	SWITCHING_ARRA
22544513	FC08D3E975C086C86E6F769D83CCA...	2C6FA7B5EC744E85AC37F14B1B09EC50	192.168.206.156.43072	192.168.206.99.23095	0	SWITCHING_ARRA
22544528	FC08D3E975C086C86E6F769D83CCA...	2C6FA7B5EC744E85AC37F14B1B09EC50	192.168.206.156.44759	192.168.206.99.6381	0	SWITCHING_ARRA
22544531	FC08D3E975C086C86E6F769D83CCA...	2C6FA7B5EC744E85AC37F14B1B09EC50	192.168.206.156.44761	192.168.206.99.23102	0	SWITCHING_ARRA
22544532	FC08D3E975C086C86E6F769D83CCA...	2C6FA7B5EC744E85AC37F14B1B09EC50	192.168.206.156.44762	192.168.206.99.23104	0	SWITCHING_ARRA
22544545	FC08D3E975C086C86E6F769D83CCA...	2C6FA7B5EC744E85AC37F14B1B09EC50	192.168.206.156.44766	192.168.206.99.23105	0	SWITCHING_ARRA
22544564	FC08D3E975C086C86E6F769D83CCA...	2C6FA7B5EC744E85AC37F14B1B09EC50	192.168.206.156.44767	192.168.206.99.23107	0	SWITCHING_ARRA



**Pools** – This feature is for Enterprises who have an ELVO. You may perform the search for Pools by either the Pool ID or Pool Name. The Pool Details page will provide you with further information on the entity, such as current status and the Virtual Hosts associated to the Pool.

## Pools

Pools			
<input type="text" value="ID or Name"/> <span>Q</span>			
Found 386 records. ▼			
GID	Name	Owned By User	Status
0A78503FFEFC2E7AD86F18DC510DE935	000	RED_RUM	ACTIVE
08336F0BEB20687CC5B1FEAE49B10454	101010	ERAdmin	EXPIRED
107A3D670C5F1CDC28141AD11FF9CC42	20120517navy	admin	EXPIRED
27669FB8E60780FACAA358F28A09B72E	28112014	QA_ER_ELVO	ACTIVE
3004E4CF5C7626B19D469F78FDC2711D	2KennethT	QA_ER_ELVO	EXPIRED
48CF2B75CA499EC1DC532DA669906CB3	3.0 29-1	resforfinal	EXPIRED
147E987937F263C4ECE0734EDD185066	3.3 -3.4	RED_RUM	ACTIVE
2BF0CEFA68EFD412DD0EFC57DA42F81C	3.5 testing	admin	EXPIRED
49B5AB2543DD30B9F7632076309ABAF9	4.3 dynamic	RED_RUM	ACTIVE
0E3101904A75E0260DB9C43866192F58	4.4.11 test vdi	QA_ER_ELVO	EXPIRED
1F87D86D47EAAC15CD10BD0DBAB566A2	4.4.13 test vdi	QA_ER_ELVO	EXPIRED
223D15641971ABB6DD499ABE453B531C	4.4.15 FIPS VDI TEST	QA_ER_ELVO	ACTIVE
1E149662F3AF8018BC43FA90D7C827E4	4.4.15 FIPS VDI TEST x2	QA_ER_ELVO	EXPIRED

## Pools

### Pool Details

GID

39E40605C5D26BCEC18D932261EABF01

Name \*

QA Pool # 2

Description \*

QA Pool # 2

Cert

Serial

00000000CD81B2845D10BE5B29F9311A98DAD72F

Public Key

30819f300d06092a864886f70d010101050003818d0030818902818100b8af71286b08245c5574fcfc7743f35f0bbe52da93d043c0328d0758998ab2bc69ba0a56bcb78a574936856d95fab7bb7bccccdae51ceff26a7e1aa92f7b96b9c35338f686320c3f1a7a7d0e1db0288b01162c566f2079ee9a824573925ee4f6484dbb1f29afbc4d4d7150f1d7dc524d5e465b157a93bc6ae5bdebead9ef3e1370203010001

Status

ACTIVE

Expiration Date

12 Nov 2015

Owned By User

QA\_ER\_ELVO@qa-elvo.com

Details

Status

ACTIVE

Save

Lock

Remove

Pre-Registration

Cancel



**Virtual Hosts** – This feature is for Enterprises who have an ELVO. You may perform the search for Virtual Hosts by the ID, Name or Virtual Host ID. The Virtual Host Details page will provide you with further information on the entity, such as current status and certificate expiration date.

Virtual Hosts				
<input type="text" value="ID or Name"/> <span>Q</span>				
Found 4 records. ▼				
GID	VM ID	Name	Owned By User	Status
0B348661D2F6B8D64D8DBD72F2F0BE40	A58BD98F0FAC41C58FAB2356B655842E1F532542DBDCB5459A7456538E361877	QATESTPOOL2	QA_ER_ELVO	ACTIVE
20835BD90E506D755E78D4C13D3EE6DD	A58BD98F0FAC41C58FAB2356B655842E80852542A01CBB3337C4FDAF7986BDC2	QATESTPOOL2	QA_ER_ELVO	ACTIVE
33AFBE2E298A7C6CF2821C215DF2BEFB	A58BD98F0FAC41C58FAB2356B655842E866E25425B4E20563911056288899E73	QATESTPOOL2	QA_ER_ELVO	ACTIVE
3CDEC743D3751169D4F1A93D02C77926	A58BD98F0FAC41C58FAB2356B655842E3C9E25429925EC9C30C8332DA6B3C70A	QATESTPOOL2	QA_ER_ELVO	ACTIVE

Virtual Hosts				
<input type="text" value="ID or Name"/> <span>Q</span>				
Found 3428 records. ▼				
GID	VM ID	Name	Owned By User	Status
060254BEB20EB87E83DC8280D3C156ED	86956074F9BE400E806E65C7E731857F03F52542EA8FA3E9C159216E6A1846B6	4411TESTVDI-11	QA_ER_ELVO	ACTIVE
48E02CAA2F16FAEC66CFA053644BABCC	86956074F9BE400E806E65C7E731857FD64425423D6F2E7EDB8E2F02AE47DD53	4411TESTVDI-12	QA_ER_ELVO	ACTIVE
4A5C3C63A5D973CE79CB6665BFF61C23	86956074F9BE400E806E65C7E731857F89B62542BB37F672DE13027359A544F4	4411TESTVDI-13	QA_ER_ELVO	ACTIVE
39145E3F23E35E8A85F3CEE8D039D030	86956074F9BE400E806E65C7E731857FE9BF2542FC7BFBDF66E6CE7058EB8E84	4411TESTVDI-14	QA_ER_ELVO	ACTIVE
13E43628C6132B2A3C2382AE2097642	2B96FF6501DC4C5BB1856DF40D1D43DBE2B72542E73288F9B46FB0C7A55CAACF	4413TESTVDI-11	QA_ER_ELVO	ACTIVE
0D6ABF3F7A79938A51DE794D721DFA6	3DA6DBB9912B483290ECFE7C90952C25C5492D4249C00A78D0033B4AA3FFD6DA	43DYNAMIC	RED_RUM	ACTIVE
15AB893A3A4813D7D7B51FBA19F44977	3DA6DBB9912B483290ECFE7C90952C253FF82D42BE08462F4F26CBF3FDF5C74F	43DYNAMIC	RED_RUM	ACTIVE
407DAA0974C6CE1B69396777CA9D009C	3DA6DBB9912B483290ECFE7C90952C2509CE2D42F97133232B05D2962CB678CF	43DYNAMIC	RED_RUM	ACTIVE
007BE17542CED2F22F39DB381A4838A2	9309FC1DA6214A108819A7349CF080271CE82D425CE2E5958F4F03CA1EE05D2	4445TEST	RED_RUM	ACTIVE
029D73F1EBBF698510999CAE06003842	9309FC1DA6214A108819A7349CF08027D9912D42FEBB677C1E18D18AB31904FA	4445TEST	RED_RUM	ACTIVE
051A790E68676674F1B65BBC06469E92	9309FC1DA6214A108819A7349CF0802761822D42BBD9A81EF5D14FDCDB7A7F9E	4445TEST	RED_RUM	ACTIVE
07163B8785CB0C24FB013E133F8C49A9	F7926F7D73694A10B8CCC1BF729D72C539C72D42013EECB089F9B9D289F93446	4445TEST	RED_RUM	ACTIVE
08304E6B05A0FA659E1808606E510C9C	9309FC1DA6214A108819A7349CF08027FA2A24241A064052CBC62E47270E2EF	4445TEST	RED_RUM	ACTIVE

### Virtual Host Details

GID	39145E3F23E35E8A85F3CEE8D039D030		
VM ID	86956074F9BE400E806E65C7E731857FE9BF2542FC7BF8DF66E6CE705BEB8E84		
Name *	4411TESTVDI-14		
Description *	4411TESTVDI-14		
Cert	Serial	00000000B62D5AE321CBD49452E70DD057549774	
	Public Key	<pre>30820122300d06092a864886f70d01010105000382010f003082010a0282010100bed2e21ee1b649de6aa04547482a28d514d30bdf977d60407b0ddd94afe059ce0a e35c375fe16143df1844029e8df668745a50b6e7eaa9980a0be331258eaa14607e90b289d8c1bd2b3e75f9d31b44f74b089689f1e090caa8376d8d3e46db53243656ea8c 3181b2c1814c50fd4cc3dbee1e1e3aac3ceeca7e3ef448d7934d4a626a8d25d300efd9402abc8d63cf47a52fbd7074e782302178637c45a5490c2cf4998c3edf34229e34 33721195153afbe5fba0a0ca6484d530eea1d15bffa22a5fc28d07ec30aa25ac65818074606d16ffda1f51b92dbb5b8b967b23f2be1b632cf924624e3d15eadf5bcf06f0 a0a946257e4b31d863a25abf3ef435ef0203010001</pre>	
	Status	ACTIVE	
	Expiration Date	15 May 2016	
	IsVirtual	<input type="checkbox"/>	
Owned By User	QA_ER_ELVO@qa-elvo.com <a href="#">Details</a>		
Connection Status	Offline		
Status	ACTIVE		

[Save](#)
[Lock](#)
[Remove](#)
[Cancel](#)



## Security

**Users** – Allows you to search for User details. The User Details page will provide you with a summary of the Remote user account. The information presented will include current status, and a summary of the Hosts and Remotes associated to the entity.

### Users

Username  [Q](#) [+](#)

Found 90736 records. [▼](#)

Code	Domain	Subscription	Person	Role	Status
admin	stresstest.com	20039980	Mr. Eric Hernandez	Admins	ACTIVE
DoeEF0	route1.com	22544021	Mr. John K Doe Sr.	MOBI_USERS@route1.com	ACTIVE
ER 55 test+322	qa-elvo.com	20940181	Dave Test	MOBI_USERS	PREREG
2CD38DFA4C	route1.com	1	Mr. John K Doe Sr.	MOBI_USERS@route1.com	ACTIVE
angustester13	nintendo.com	22540884	Anthony Garcia	Mobi Users	PREREG
295E44F3A7	route1.com	1	Mr. John K Doe Sr.	MOBI_USERS@route1.com	ACTIVE
21D7CF58C1	route1.com	22439762	Mr. John K Doe Sr.	MOBI_USERS@route1.com	EXPIRED
LNqaAndriA9D	route1.com	1223415	Mr. FNqa1Andriy_b220 K LNqa1Andriy_b220 Sr.	MOBI_ADMINS@route1.com	ACTIVE
09139A5198	route1.com	1	Mr. John K Doe Sr.	MOBI_USERS@route1.com	LOCKED
LNqaAndri916	route1.com	1223415	Mr. FNqa1Andriy_a525 K LNqa1Andriy_a525 Sr.	MOBI_USERS@route1.com	ACTIVE
21832B916C	route1.com	21476872	Prince Edward Island	MOBI_USERS@route1.com	LOCKED
DoeJ1DD	route1.com	1	Mr. John K Doe Sr.	MOBI_USERS@route1.com	LOCKED
07DE9EE70A	route1.com	1	Mr. John K Doe Sr.	MOBI_USERS@route1.com	LOCKED
1A4881089C	route1.com	1223415	Mr. FNqa5_Test1877 K LNqa5_Test1877 Sr.	MOBI_USERS@route1.com	ACTIVE

## Details

Username \*

Domain \*

Subscription \*

Person \*

Role \*

Time Zone \*

Language

Question \*

Answer \*

Status

## Hosts

ID or Name or Username

Found 6757 records.

GID	Name	Software	Creation Date	Owned By User	Status
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED
1CAEFAC6A6E99CECBAC017DAF6A74FED	SALAMMBO	B03.03.03	Sep 8, 2014 7:10:10 PM	ERAdmin	EXPIRED

## Remotes

GID or Name or Owner or Device ID

Found 1 records.

GID	Owned By User	Software Release	Status	Name
RESET.COMCB3C47F35EEBD8DC73422C	ERAdmin	B03.02.17	LOCKED	Test Remote

## Configuration



**Software Release** – Allows you to search for the software release versions. The Software Release Details page will provide you with further information on the entity, such as the Platform and current status. You will be able to search for Software Updates from the Details page.

Software Release Search

Version as ... (for ex. 8.2.35)

Q

⌵

Found 4028 records. ▾

ID	Product	Platform	Major Version	Minor Version	Build Number	Status
16824088	Mobi	Remote MobiBook Windows CE	1	0	183	ACTIVE
16859416	Mobi	Remote MobiBook Windows CE	1	1	65	ACTIVE
1	Mobi	UNDEFINED	1	1	B03.01.23	ACTIVE
2	Mobi	Host Windows			B03.02.17	ACTIVE
3	Mobi	Host Windows			B03.03.03	ACTIVE
4	Mobi	UNDEFINED			B03.03.11	ACTIVE
16843032	Mobi	MobilityToken + CAC	1	1	1	ACTIVE
16843288	Mobi	Remote MobiBook Windows CE	1	1	2	ACTIVE
16843544	Mobi	Remote MobiBook Windows CE	1	1	3	ACTIVE
16843800	Mobi	Remote MobiBook Windows CE	1	1	4	ACTIVE
16844056	Mobi	Remote MobiBook Windows CE	1	1	5	ACTIVE
16844568	Mobi	MobilityToken + CAC	1	1	7	ACTIVE
16844824	Mobi	Remote MobiBook Windows CE	1	1	8	ACTIVE
16845080	Mobi	Remote MobiBook Windows CE	1	1	9	ACTIVE

## Software Release Search

### Software Release Details

ID

83889152

Product \*

Mobi

Pick

Details

Platform \*

Host Windows

▼

Connection Type \*

SWITCHING\_ARRAY

▼

Major Version \*

5

Minor Version \*

0

Build Number \*

12

Status

ACTIVE

Save

Lock

Remove

Cancel

### Software Update Search

Version as ... (for ex. 8.2.35)

Q

⊙

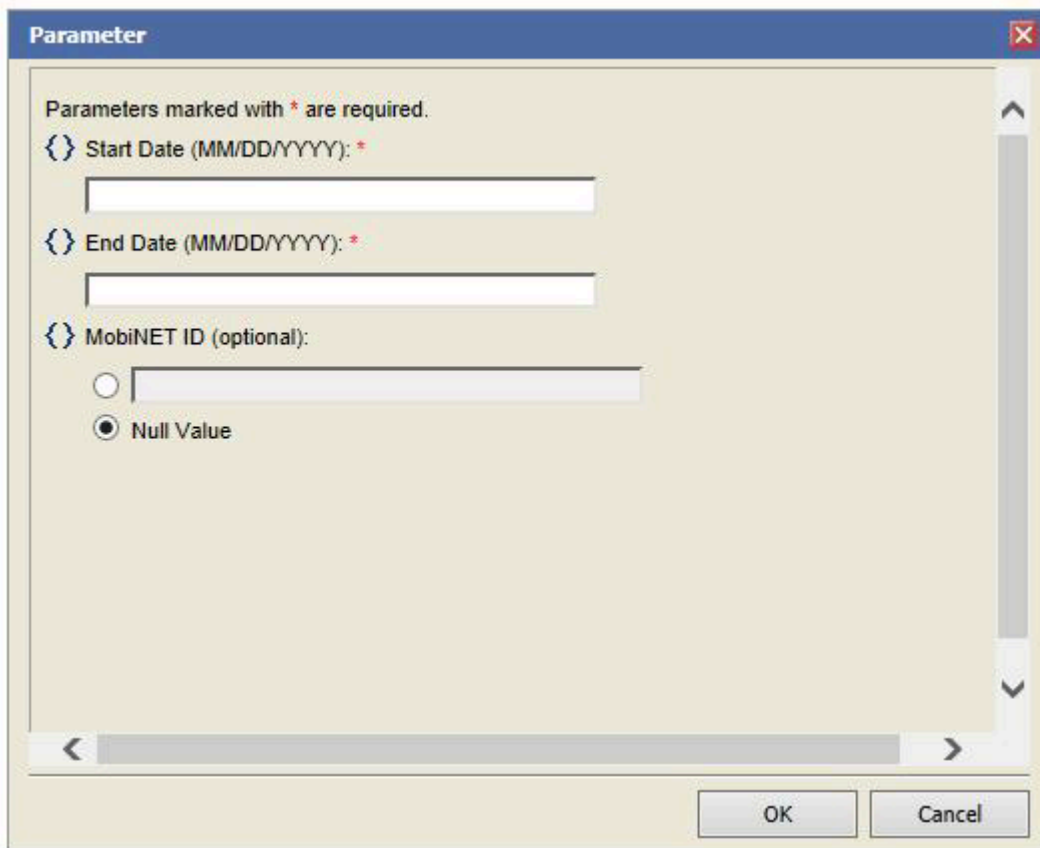
Found no records. ▼

Source	Target	Url	May As Of Date	Must As Of Date	Broadcast Pending

 **ers**

**Reports** - This section will allow you to generate usage, connection, and account reports for your MobiKEY users. You will be able to generate user reports for any date range and export them to Word, Excel, PowerPoint, PostScript and Adobe PDF formats. The reports provide a detailed and timely picture of such parameters as subscriber usage, connection statistics and account status information. **The reports are produced in Greenwich Mean Time (GMT -0000) and the data is updated daily at 5:30GMT (it is not real-time).**

Select one of the available reports to run. You will be asked to complete certain parameters prior to the report being generated. Please note that the date parameters must be in MM/DD/YYYY format.



The image shows a 'Parameter' dialog box with a title bar and a close button. Inside, it says 'Parameters marked with \* are required.' There are three input fields: 'Start Date (MM/DD/YYYY): \*', 'End Date (MM/DD/YYYY): \*', and 'MobiNET ID (optional):'. The 'MobiNET ID' field has a radio button next to it, and the 'Null Value' option is selected. At the bottom, there are 'OK' and 'Cancel' buttons.

The main menu on the report page will allow you to edit the parameters of the search, choose the columns to be exported to a .csv file, export the data, print the report, or print to server.



***Access Summary (Tabular)*** – Shows access details for all Remote users during a specified date range.

***Aging (Tabular)*** – Shows all the MobiNET IDs and when they last connected during a specified date range.

***Connection History (Tabular)*** – Shows the connection history of an account during a specified date range.

***Connections Per Hour (Tabular)*** – Shows the total number of connections per hour during a specified date range.

***Connections Per Hour (Graphical)*** – Shows the total number of connections per hour during a specified date range.

***Distributed Usage (Tabular)*** – Shows the number of connections and the number of unique users connected during a specified date range. A sampling range by day, by hour, or by 30 minute intervals can be selected.

***Distributed Usage (Graphical)*** - Shows the number of connections and the number of unique users connected during a specified date range. A sampling range by day, by hour, or by 30 minute intervals can be selected.

***Usage (Tabular)*** – Shows the number of connections and the number of unique users connected during a specified date range.

***Host Registration (Tabular)*** – Shows the status of Hosts registered during a specified date range.



***EnterpriseLIVE Administration*** - If available for your organization and account. You will be able to create new MobiKEY user accounts from here. And pair the MobiKEY users to any number of Host Assets. Please contact Route1 support for additional details.



***Password Reset*** - If available for your organization, you will be able to remotely reset a MobiKEY password from here. This is typically handled by Route1.

## 7. Glossary of Terms

### A

**Administrator** - The individual or individuals responsible for the maintenance of and software that comprises a computer network. This normally includes the deployment, configuration, maintenance and monitoring of active network equipment.

**Authentication** - The act of establishing or confirming something (or someone) as authentic. This might involve confirming the identity of a person, the origins of an artefact, or assuring that a computer program is a trusted one.

### C

**Comma separated values (CSV) file** – A file used for the digital storage of data structured in a table of lists form, where each associated item (member) in a group is in association with others also separated by the commas of its set. Each line in the CSV file corresponds to a row in the table. Within a line, fields are separated by commas, each field belonging to one table column. CSV files are often used for moving tabular data between two different computer programs, for example between a database program and a spreadsheet program.

**Configuration** - An arrangement of functional units according to their nature, number, and chief characteristics. Often, configuration pertains to the choice of hardware, software, firmware, and documentation. The configuration affects system function and performance.

### D

**Deployment** - The assembly or transformation from a packaged form to an operational working state; moving a product from a temporary or development state to a permanent or desired state.

### E

**EnterpriseLIVE Registration (ER)** – A tool that allows IT administrators to enroll MobiKEY users in bulk and pair the MobiKEY users to any number of Host Assets. CAC and PIV user associations are device agnostic and are associated with the existing certificates on the smart card while ER generates unique License Keys for MobiKEY Classic 3 (MC3) and MobiKEY mobile application users. The user simply needs to enter that License Key or insert their smart card to finalize their registration.

**EnterpriseLIVE Virtualization Orchestrator (ELVO)** - An optional appliance that manages virtual machine pools and allocates virtual machine resources for new session requests. (Included with DEFIMNET).

## H

**Host Asset** - "Host Asset" or "Host" shall mean the Asset that has the MobiNET Agent software installed on it. The Host may be a single host computer system, a series of host computer systems, a virtual computer or machine, a network, a server based system or any other host system on which the MobiNET Agent software is running.

## M

**MobiKEY Application Software** - A subscription-based service that enables users to access digital resources from anywhere at any time.

**MobiKEY Device** - MobiKEY technology's patented enabling device. Built on portable USB or smart card hardware for multi-factor authentication.

**MobiKEY for iOS** - MobiKEY for iOS Application available in the Apple App Store.

**MobiKEY for Android** – MobiKEY for Android Application available in the Google Play Store.

**MobiNET** - Route1's universal identity management system and service delivery platform.

**MobiNET Agent Software** - Software deployed on the device being accessed (the "Host Asset" or "Host") when users are remote.

**MobiNET Aggregation Gateway (MAG)** – An optional appliance that provides greater visibility and control over data traffic that flows across the network

**MobiNET ID** - The unique ID that has been created for the associated user.

## P

**Password** - A secret word or string of characters that is used for authentication, to prove identity or gain access to a resource (example - an access code is a type of password). The password should be kept secret from those not allowed access.

**Proxy** - A server (a computer system or an application program) that acts as a go-between for requests from clients seeking resources from other servers.

## S

**Session** - A semi-permanent interactive information interchange, also known as a dialogue, a conversation or a meeting, between two or more communicating devices, or between a computer and user (see Login session).

**Software** - A collection of computer programs, procedures and documentation that perform some tasks on a computer system.

## V

**Virtualization** - A technique used to implement an environment that provides a complete simulation of the underlying hardware. The result is a system in which all software capable of execution on the raw hardware can be run in the virtual machine.

**Virtual Machine** - A software implementation of a machine (computer) that executes programs like a physical machine.



## 8. Route1 Support

### Network Operations Support

[support@route1.com](mailto:support@route1.com)

General Support: 1-561-314-9091 (Available from 7 am Monday to 11 pm Friday, and 10 am to 4 pm Saturday and Sunday. All times are Eastern)

U.S. Navy Support: 1-561-314-9091 (Available from 7 am to 11 pm Monday to Friday, and 10 am to 4 pm Saturday and Sunday. All times are Eastern)

### Office Locations

#### **Arizona**

Headquarters  
7300 N. Via Paseo Del Sur, Suite 202  
Scottsdale, Arizona 85258

#### **Colorado**

4949 South Syracuse Street, Suite 430,  
Denver, Colorado 80237

#### **Florida**

951 Broken Sound Parkway, Suite 108  
Boca Raton, Florida. 33487

#### **Tennessee**

8822 Production Lane, Suite 103  
Ooltewah, Tennessee 37363

#### **Virginia**

9962 Brook Road, Suite 607  
Glen Allen, Virginia. 23059

#### **Canada**

8 King St. East, Suite 600  
Toronto, Ontario M5C 1B5

#### **Ohio**

9902 Carver Road. Suite 203  
Blue Ash, Ohio 45242

### Sales Enquiries

[sales@route1.com](mailto:sales@route1.com)

+1 866-371-1780

+1 416-814-2608