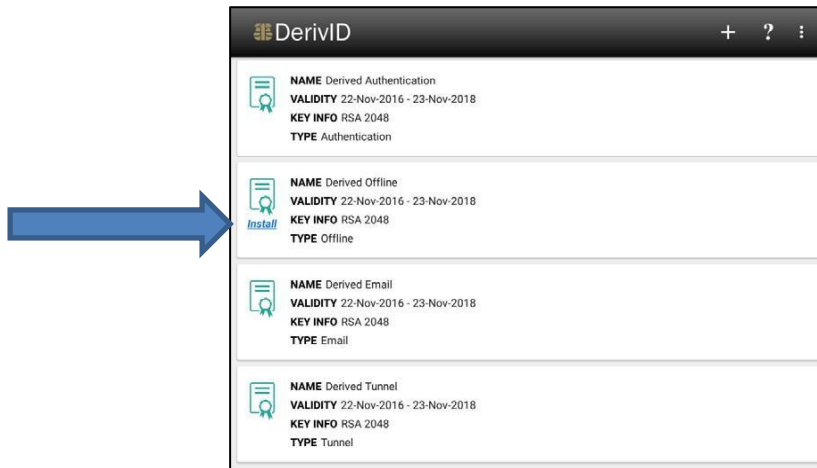


Using the Offline Certificate

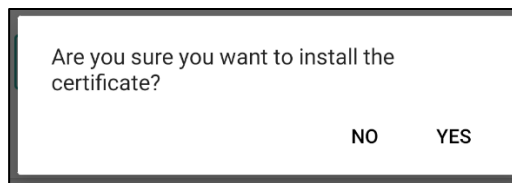
The “Offline” credential type can be installed into the device’s local certificate storage. By doing so, the credentials will be available when you are not connected to a carrier or Wi-Fi network. The ability to use an “Offline” certificate may be required by certain government applications. Below you will find steps on how to install the Offline cert for Android and iOS.

DerivID Android App

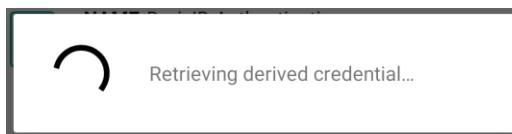
1. Tap the **“Install”** below as noted by the blue arrow



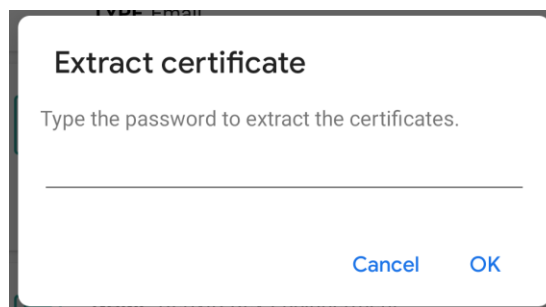
2. After **tapping “Install,”** there will be a prompt to install the certificate



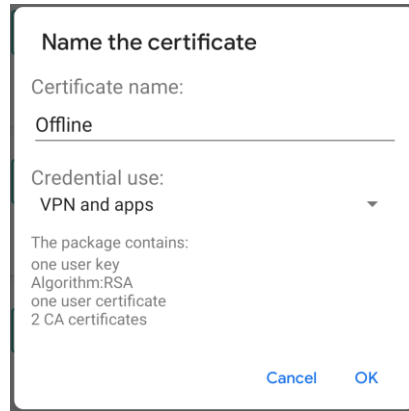
3. Tapping **“Yes”** will retrieve the offline certificate



4. A password prompt will appear. To continue, enter the PIN of your CAC / PIV (or the PIN that was manually set)



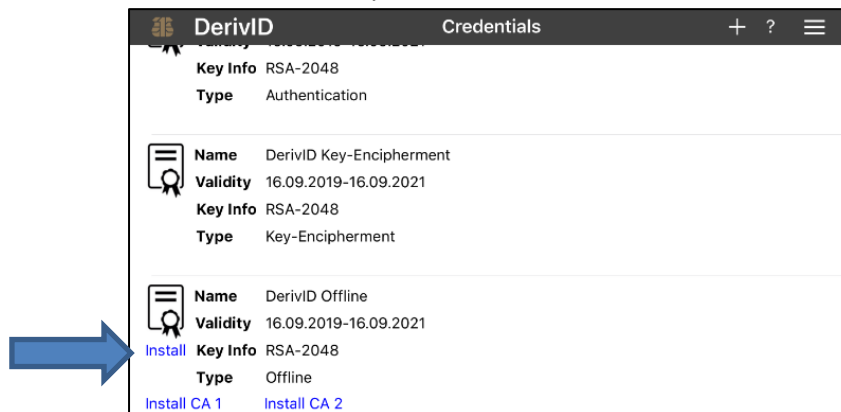
- If you've entered the correct PIN, you'll arrive at the final step. Give the certificate a name (it defaults to "Offline"), then tap "OK." You will then receive a brief prompt indicating that the certificate was installed



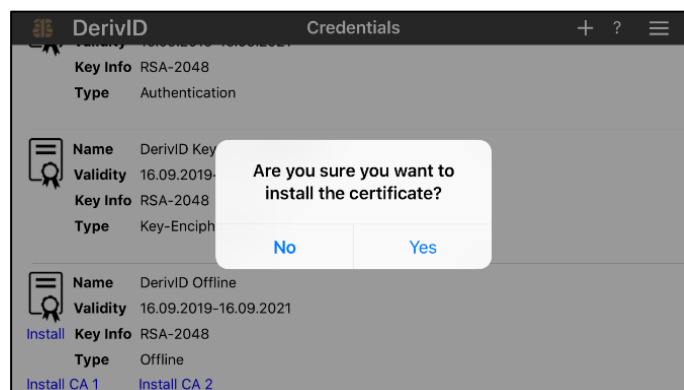
- With the Offline certificate installed, through Android's Google Chrome app, you may now access websites requiring certificate-based authentication

DerivID iOS App

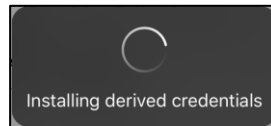
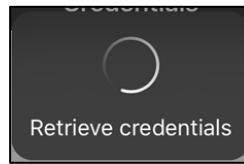
- Tap the "Install" below as noted by the blue arrow



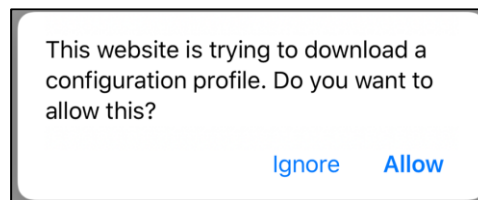
- After tapping "Install," there will be a prompt to install the certificate



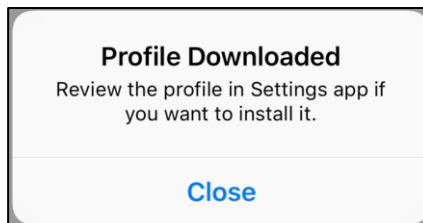
3. Tapping “Yes” will begin the credential retrieval process



4. You will be redirected to the Safari Browser and asked to download a configuration profile. Tap “Allow”



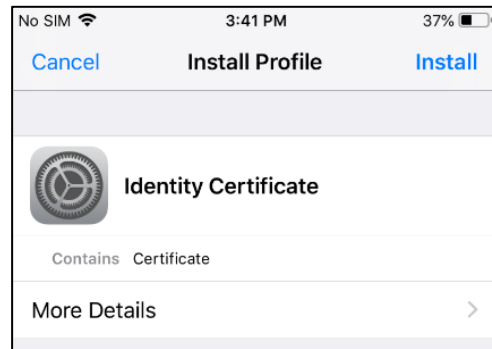
5. After tapping “Allow,” you will be told to review the profile in the Settings app if you want to install it



6. Navigate to the “Settings” app and tap on “Profile Downloaded” (as shown below). An alternative way to get to the profile view is by finding “General” in the Settings app and tapping on it. After tapping on General, scroll all the way down until “Profiles & Device Management” can be found. Tap on it



7. When prompted with the Identity Certificate, tap on “Install”



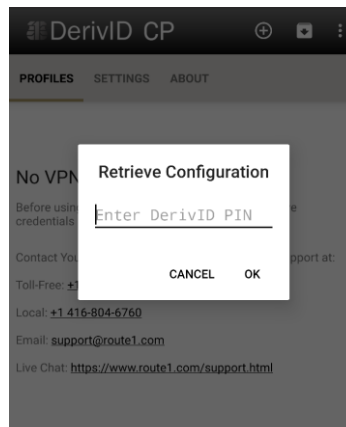
8. You will be asked to first enter your “passcode.” This is the passcode that is used to unlock your iPhone or iPad
9. It will ask you once again to install. Tap “Install”
10. The final step in this process is to enter the password for the certificate. This will be the PIN of your CAC or PIV, or the PIN that was manually set in the DerivID App
11. To install the CAs (these are needed to make use of the Identity Certificate), repeat steps 1 – 10 for each CA
12. After you’ve completed these steps, you will have the Offline certificate installed along with its CAs. Through the Safari app, you may now access websites requiring certificate-based authentication

DerivID CP App

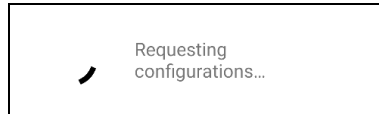
Accessing Corporate Entities (Which Make Use of Your Derived Certificates)

The Crypto Path application can be downloaded from the Google Play Store or Apple App Store. Crypto Path allows for enhanced security when accessing your enterprise resources.

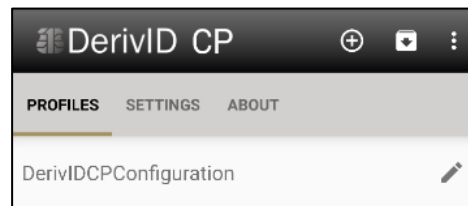
1. After installing the DerivID CP application, open it by tapping on it
2. You will be asked to type a PIN
3. Type your PIN (which is used in the DerivID App that holds the certificates)



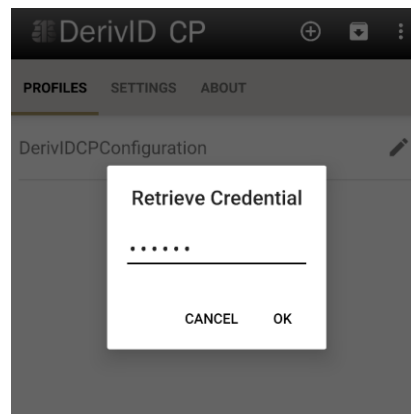
- After entering the PIN, DerivID CP will communicate with the “Tunnel” credential type in the DerivID App to save a configuration into the DerivID CP app. This configuration contains VPN settings that allow for secure access to enterprise resources. The VPN settings are typically defined by your Administrator



- After the configuration has been pulled into the DerivID CP app, it will be added into the list of VPNs with the name “DerivDCPConfiguration”



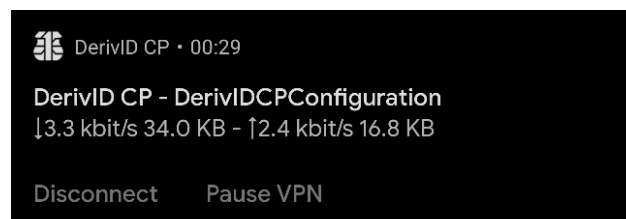
- To activate the VPN within the DerivID CP application, tap on “DerivDCPConfiguration” and enter your PIN (the same PIN used in the DerivID App where your certificates are stored)



- Tap on “OK” to confirm the PIN
- The VPN will now activate (noted by the Route1 logo on the top left and key icon on the top right in the Notification Bar)



- Expanding the Notification Bar by swiping your finger down from the top will give you expanded details on the activated VPN. If you wish to turn off the VPN, “Disconnect” can be tapped



Route1 Support

For assistance with installation, the below contact information can be used to communicate with our Route1 support team.

Network Operations Support

support@route1.com

Telephone: +1 416-848-8391

Toll Free: +1 866-286-7330

Support: +1 866-371-1781 (Available from 12 am on Monday to 11 pm on Friday, and 8 am to 8 pm on each of Saturday and Sunday. All times are Eastern)

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