

MobiKEY Elevated Privileges Guide

Table of Contents

1. MobiKEY Elevated Priviledges	4
2. Contact Us.....	5



© 2019 Route1 Inc. All rights reserved. Route1 Inc. is the owner of, or licensed user of, all copyright in this document, including all photographs, product descriptions, designs and images. No part of this document may be reproduced, transmitted or otherwise used in whole or in part or by any means without prior written consent of Route1 Inc. See <https://www.route1.com/terms-of-use/> for notice of Route1's intellectual property.

MobiKEY Elevated Privileges Guide

July 2019

1. MobiKEY Elevated Privileges

Support of multiple smart card readers is now available (**MobiKEY Fusion3 devices only**). In environments requiring the use of a second smart card to elevate access or execution privileges, remote users can now use a secondary MobiKEY Fusion3 device to support this functionality.

- This feature is available on the Windows, Mac and Linux versions that MobiKEY supports with the exception of Vista on the Host Assets.
- Both the MobiKEY application software and the MobiNET Agent software must be at version 5.1.

On the Remote Asset (MobiKEY)

1. Ensure that both MobiKEY Fusion3 devices are plugged into the USB ports of your Remote Asset prior to launching the MobiKEY application software.
2. Launch the MobiKEY application software.
3. Insert your smart card into one of the MobiKEY Fusion3 devices. If your smart card is detected this will be your primary reader. If your smart card is not detected please remove it and insert it into the second MobiKEY Fusion3 device. Your smart card should now be detected and this will be your primary reader.
4. Enter your PIN, select your host and establish your data session.
5. When elevated access or permissions are required please insert the appropriate smart card into the secondary MobiKEY Fusion3 device.

2. Contact Us

Canada:

8 King St. East, Suite 600
Toronto, Ontario
M5C 1B5

Telephone: +1 416-848-8391

Toll Free: +1 866-286-7330

Fax: +1 416-848-8394

Sales Inquiries:

sales@route1.com

+1 866-371-1780

+1 416-814-2608

USA:

951 Broken Sound Parkway NW, Suite 108
Boca Raton, Florida
33487

Telephone: +1 866-286-7330

9962 Brook Road, Suite 607
Glen Allen, Virginia
23059

Telephone: +1 703-919-1353

Network Operations Support:

support@route1.com

+1 866-371-1781

+1 416-804-6760