

MobiKEY Elevated Privileges Guide

Table of Contents

1. MobiKEY Elevated Privileges	4
2. Route1 Support	5
Network Operations Support	Error! Bookmark not defined.
Office Locations	Error! Bookmark not defined.
Sales Enquiries	Error! Bookmark not defined.



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MobiKEY Elevated Privileges Guide

July 2019

1. MobiKEY Elevated Privileges

Support of multiple smart card readers is now available (**MobiKEY Fusion3 devices only**). In environments requiring the use of a second smart card to elevate access or execution privileges, remote users can now use a secondary MobiKEY Fusion3 device to support this functionality.

- This feature is available on the Windows, Mac and Linux versions that MobiKEY supports with the exception of Vista on the Host Assets.
- Both the MobiKEY application software and the MobiNET Agent software must be at version 5.1.

On the Remote Asset (MobiKEY)

1. Ensure that both MobiKEY Fusion3 devices are plugged into the USB ports of your Remote Asset prior to launching the MobiKEY application software.
2. Launch the MobiKEY application software.
3. Insert your smart card into one of the MobiKEY Fusion3 devices. If your smart card is detected this will be your primary reader. If your smart card is not detected please remove it and insert it into the second MobiKEY Fusion3 device. Your smart card should now be detected and this will be your primary reader.
4. Enter your PIN, select your host and establish your data session.
5. When elevated access or permissions are required please insert the appropriate smart card into the secondary MobiKEY Fusion3 device.

2. Route1 Support

Network Operations Support

support@route1.com

Telephone: +1 416-848-8391

Toll Free: +1 866-286-7330

Support: +1 866-371-1781 (Available from 12 am on Monday to 11 pm on Friday, and 8 am to 8 pm on each of Saturday and Sunday. All times are Eastern)

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